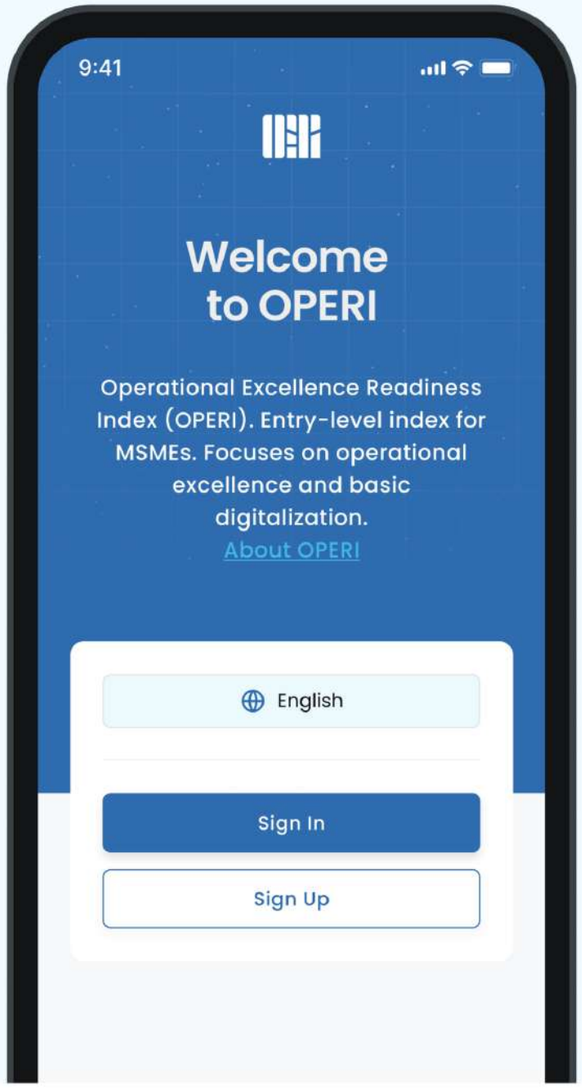
How to use the OPERI App

Kindly download the App Guide, which provides comprehensive instructions on how to use the app effectively. It will also walk you through the main features and functionalities available within the app, ensuring you can make the most out of your experience.

Download on the App Store

GET IT ON Google Play



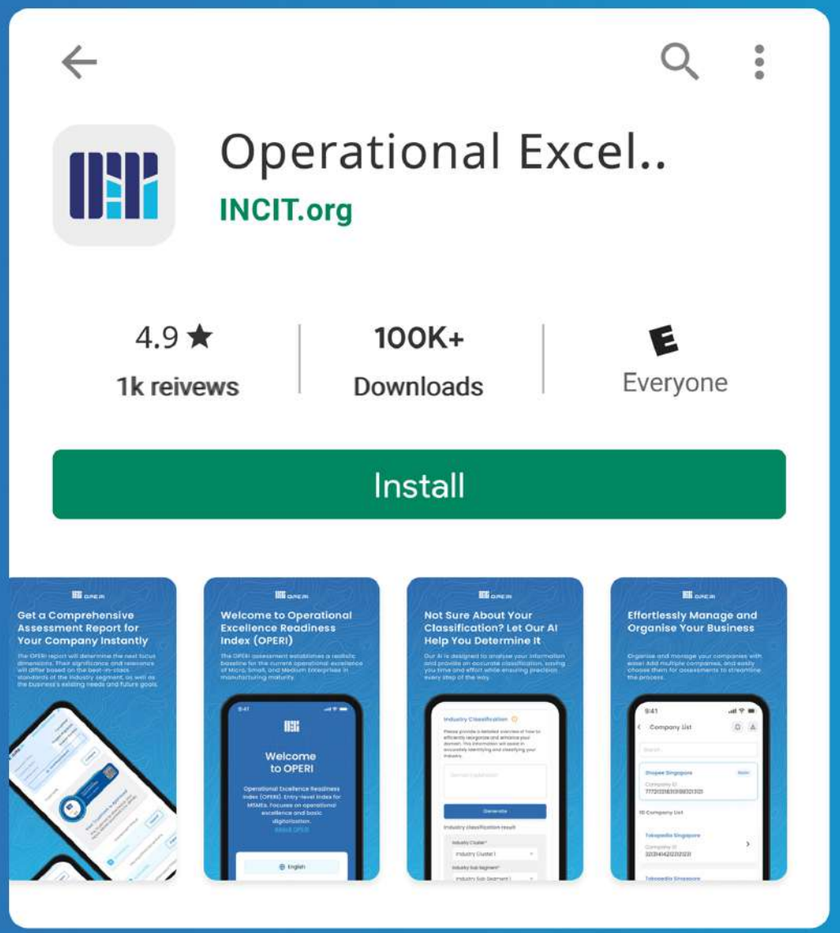
Step 1

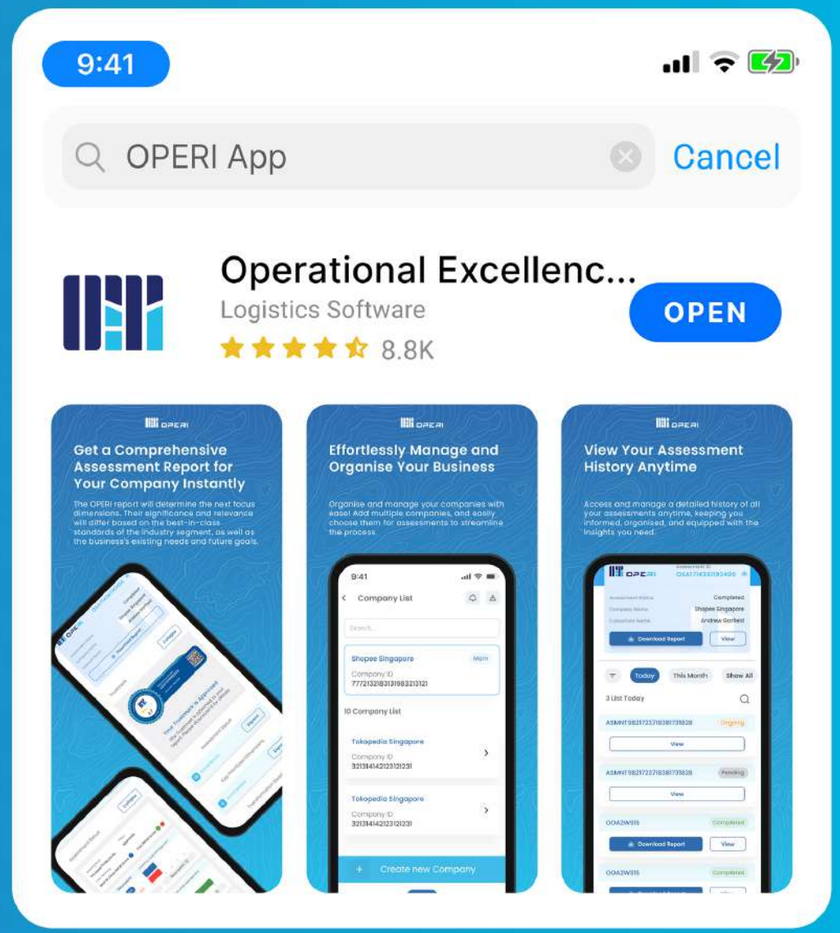
Download OPERI

Open the app and create an account by providing the required information

1. Download and install via Play Store & Apple Store

Step 1 of 8





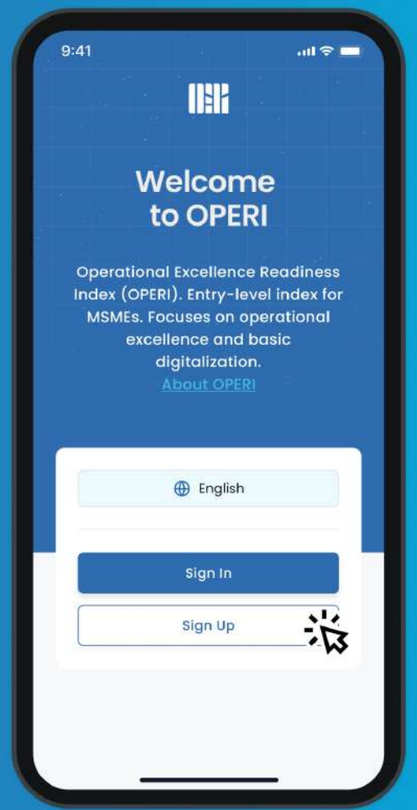
Step 2

Register yourself

Open the app and create an account by providing the required information

1. Choose sign up
2. Approve Terms and Condition
3. Register your personal information
4. Fill pre-assessment questionnaire and generate your industry classification

Step 2 of 8



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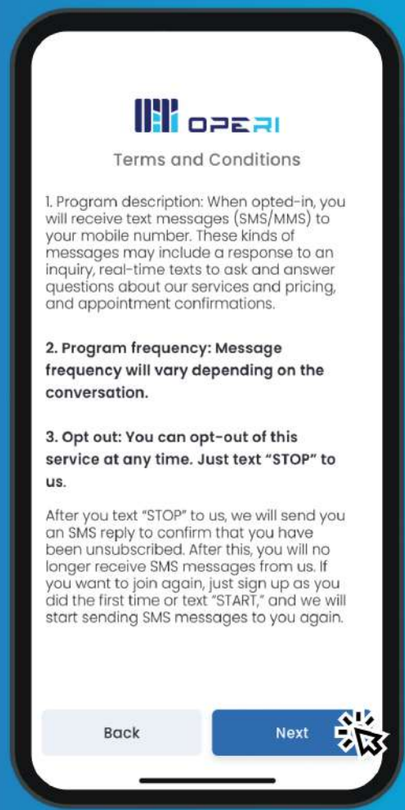

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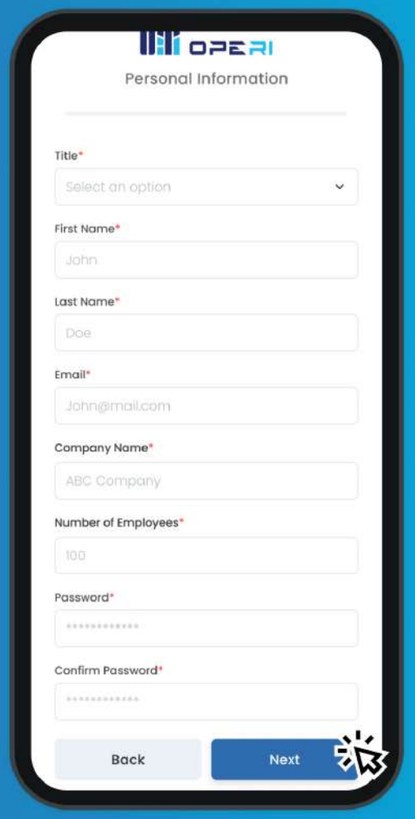

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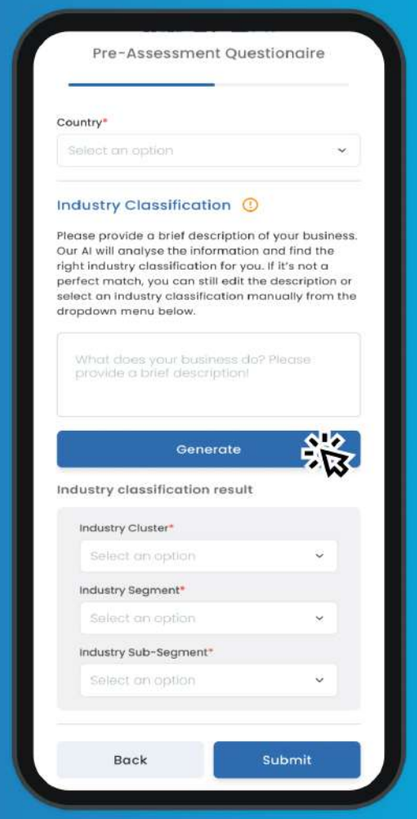


Image 4 of 4

Step 3

Start assessment and provide company details

Enter your company's information as requested in the app

1. Choose “Create New Assessment”
2. Choose if you want to add your company via your pre-existing company list or if you want to create a new company list

Step 3 of 8

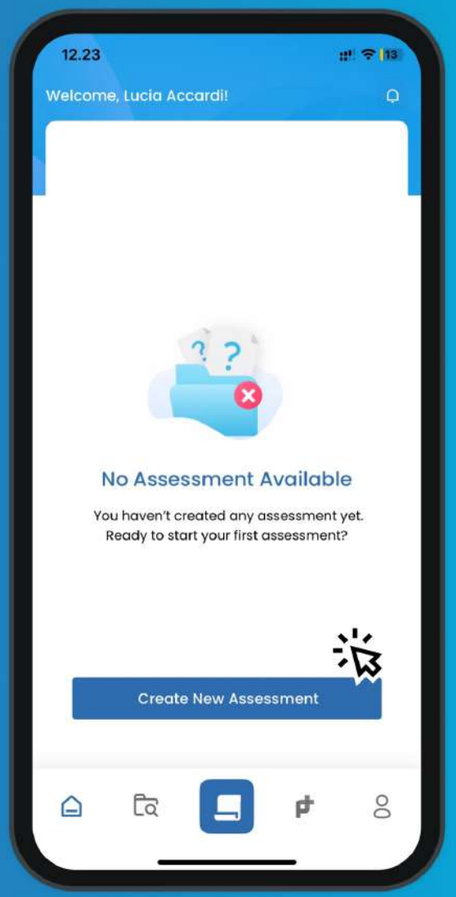


Image 1 of 2

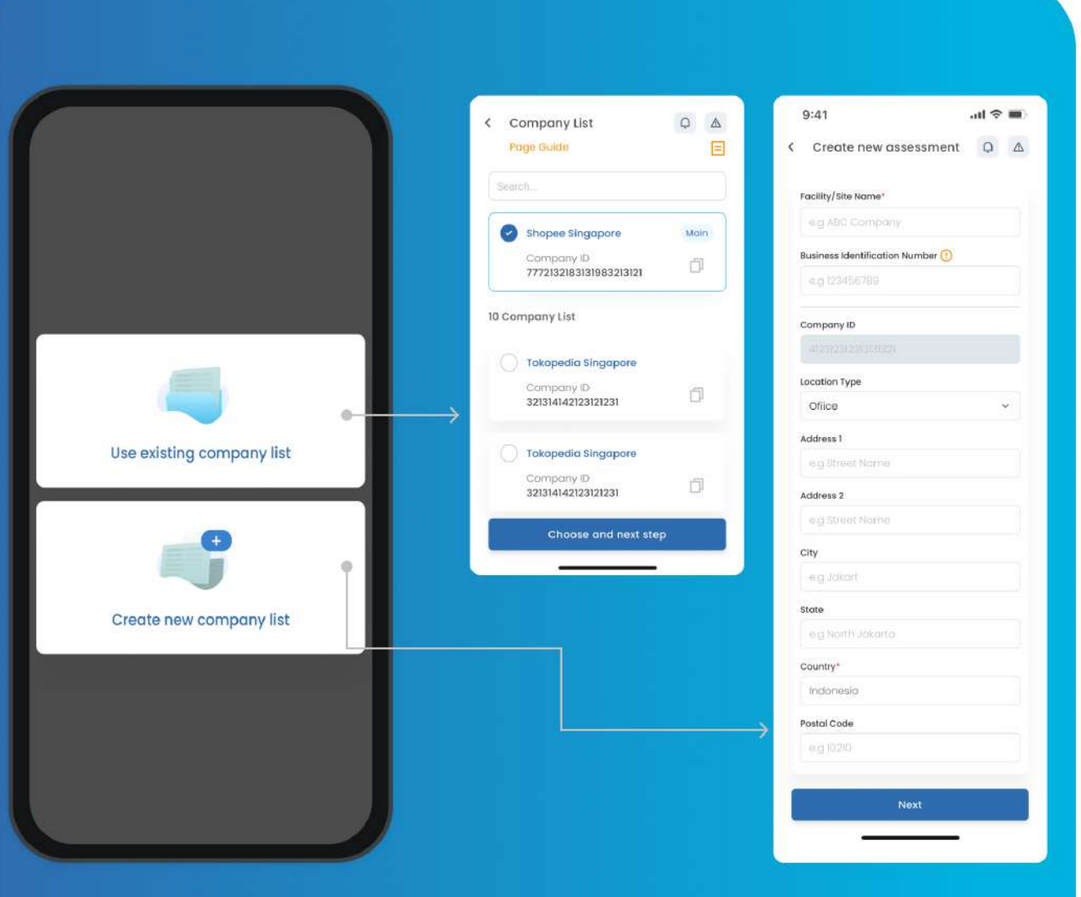


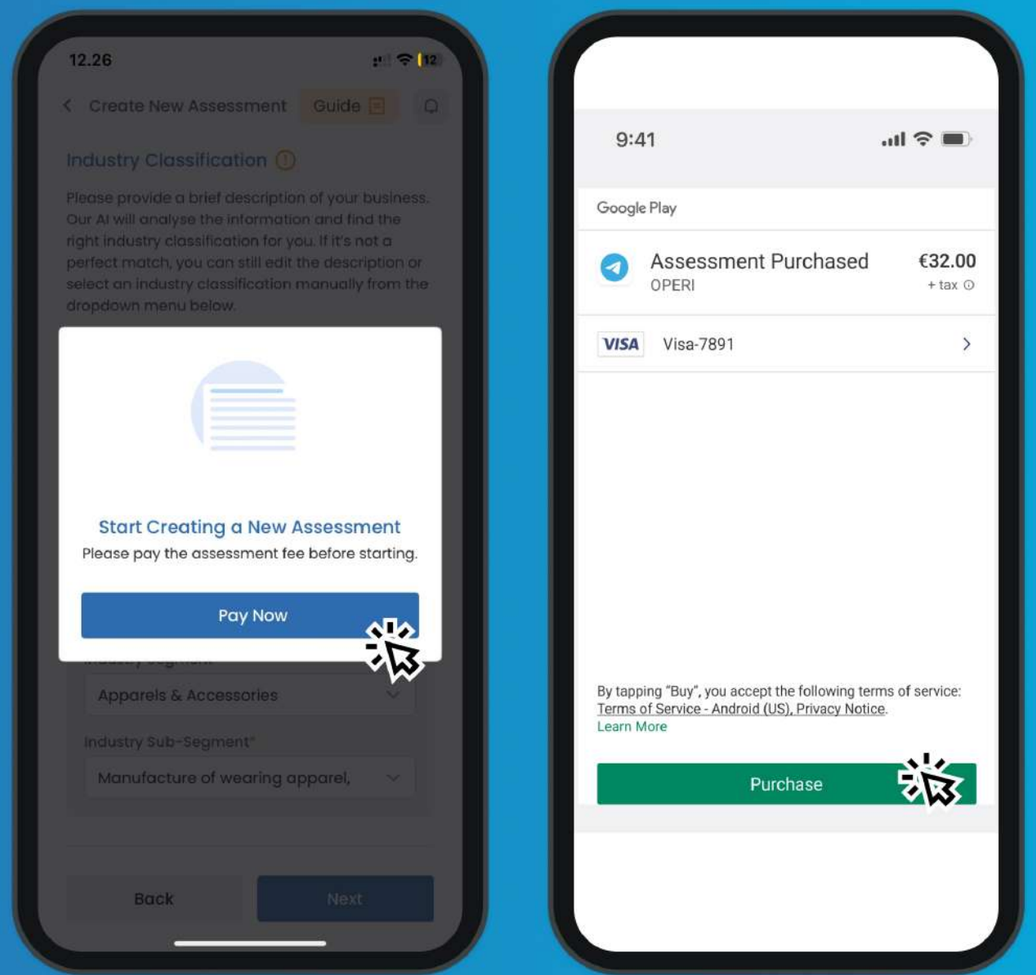
Image 2 of 2

Step 4

Pay for assessment

Pay for assessment fee of 32 Euros

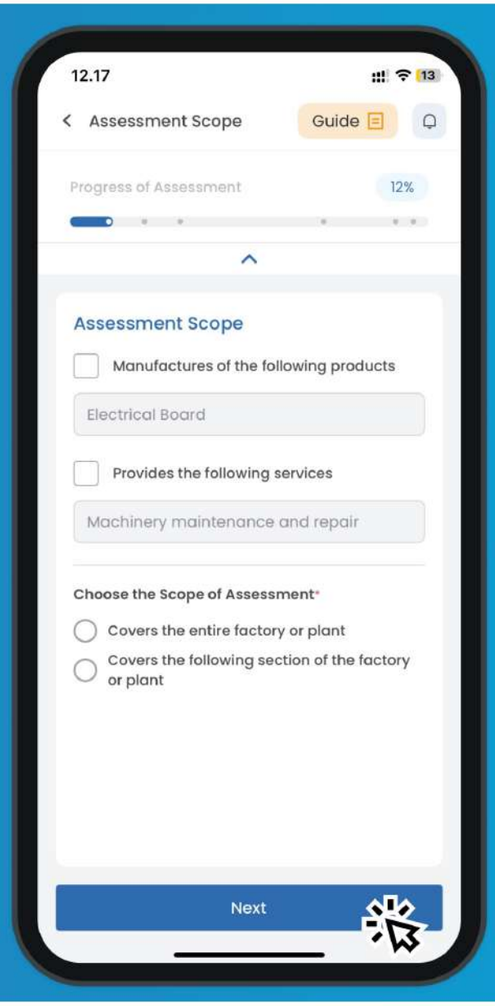
Step 4 of 8



Step 5

Input data

Prepare the following data to input into the KPIs so that current performance can be calculated and reflected in the final Star Emblem, with a yellow emblem for fewer than 4 KPIs met and a blue emblem for 4 or more KPIs met

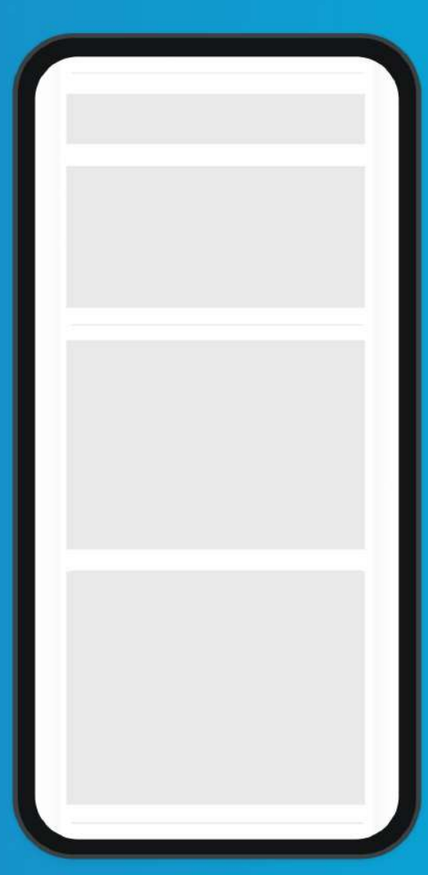


Step 6

Provide key productivity KPIs

Enter the key productivity KPIs that your company measures, and calculations (such as labour productivity, defect rate, and safety incident rate) will be made based on the values of your inputs

Step 6 of 8

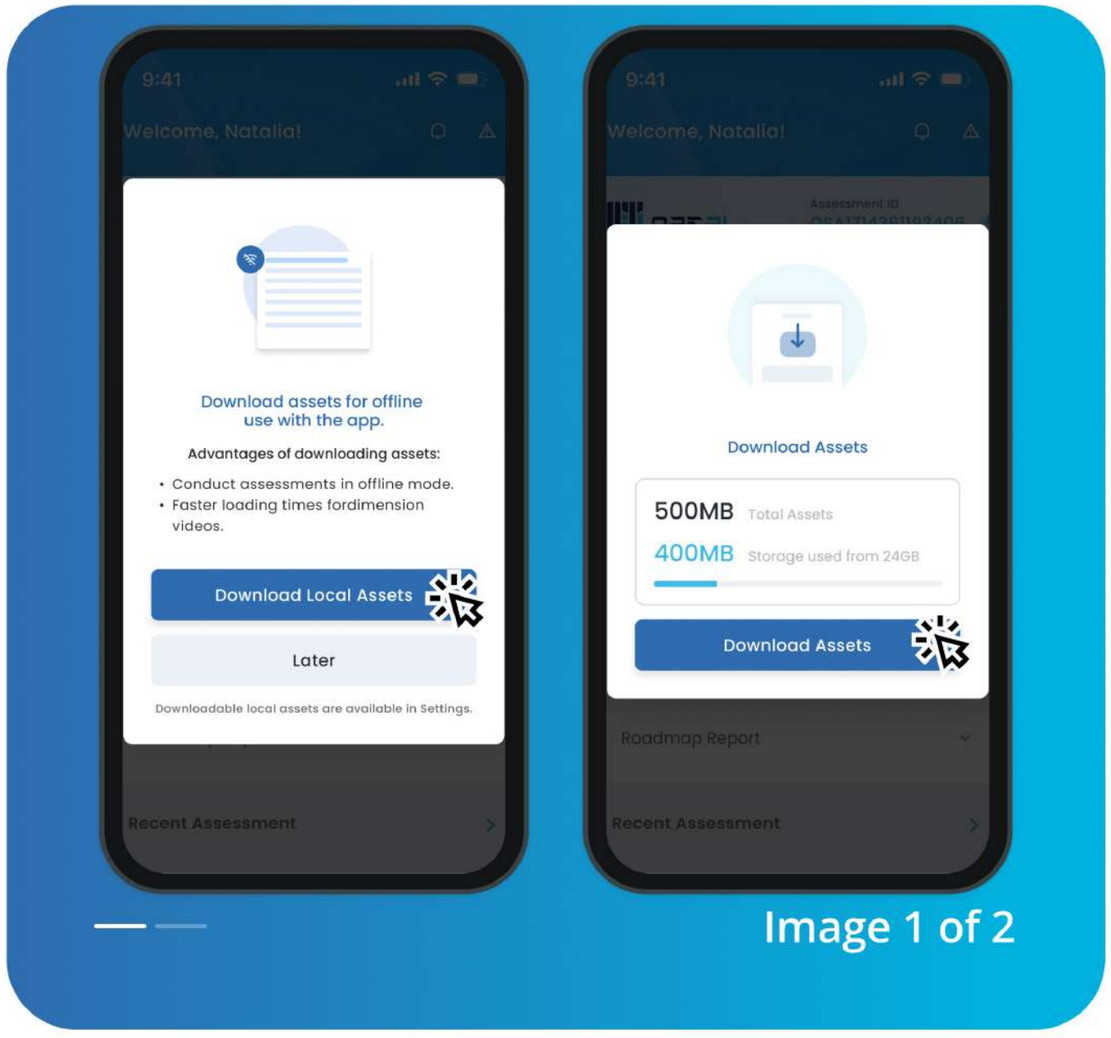


Step 7

Fill In the questionnaire provided In the app

1. **The assessment questionnaire can be completed offline without an internet connection**
2. **However, the prioritisation calculation requires an internet connection to process**
3. **The questionnaire may take approximately 3-5 hours to complete, but you can stop and continue at your convenience**

Step 7 of 8



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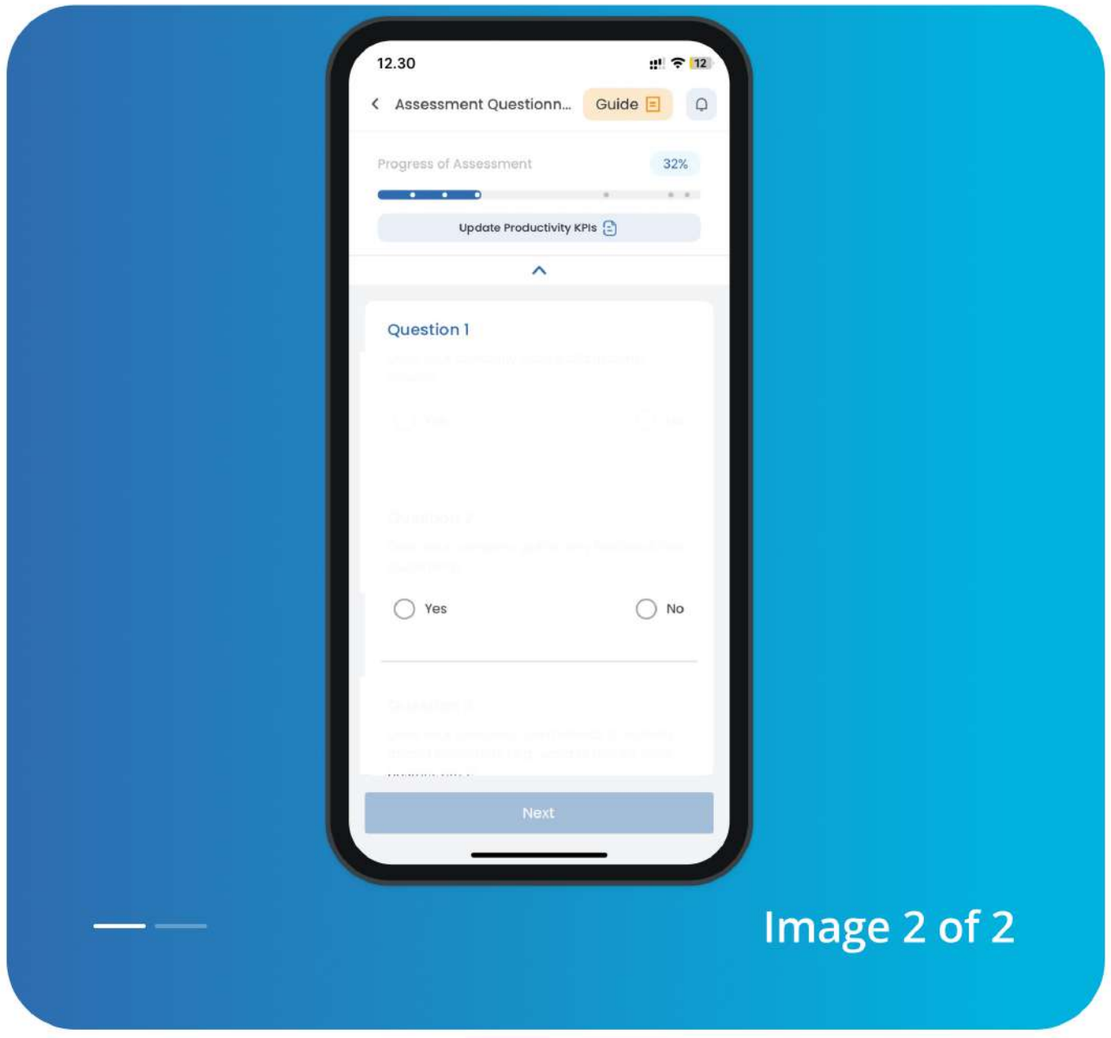


Image 2 of 2

Step 7

Create New Assessment: Assessment Questionnaire Submission Guide

- This self-assessment is **organised into sections**, with each section prompting you to **input specific information** based on your current business operations. Each section corresponds to one of the **18 OPERI dimensions**, covering different aspects of **business operational excellence**. There are **no right or wrong answers**—your task is to provide as much **specificity and detail as possible**. The more detailed your responses, the better the system can understand your business and accurately assess which **band** you belong to for each dimension. Providing vague or minimal input may result in a less precise assessment.

- **Progression Through the Assessment**: As you complete each section, the system will determine your band for that OPERI dimension based on your responses. You will then move on to the next section.

- **Video Insights**: After completing a section, a video will appear reflecting your **progress across bands**. However, if you are placed in **Band 0 for any dimension, no video will be shown, and you will automatically proceed to the next section.**

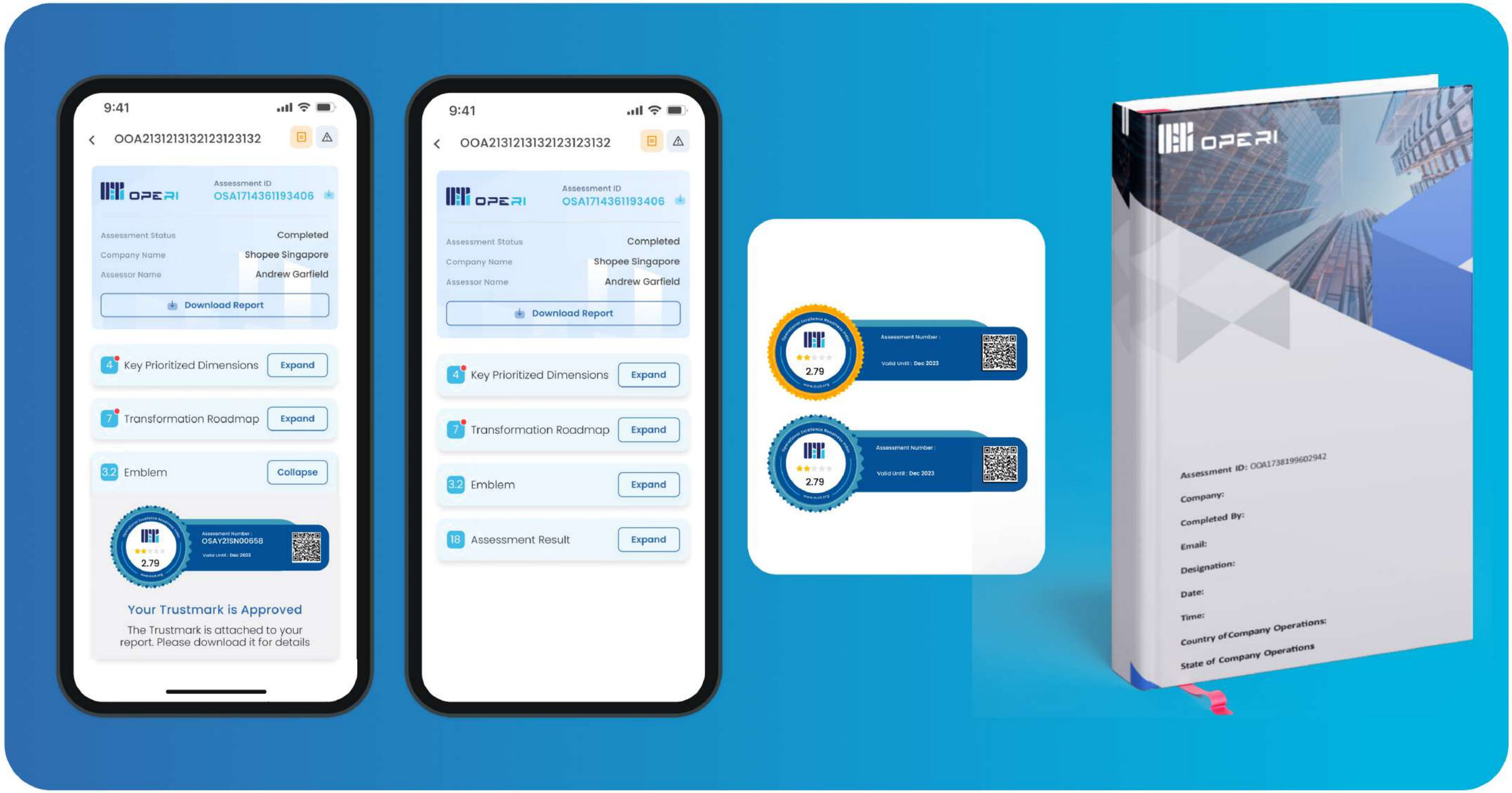
Step 8

Upon completion of the questionnaire, you will receive the following

1. **OPERI Emblem:** This provides an instant visual representation of your company's score, ranging from 0 to 5. The Emblem is only provided if a Certified OPERI Assessor (COA) is attached to your OPERI assessment, or you can request one upon assessment completion. Your responses will be reviewed to determine eligibility. If an Emblem is declined, you cannot request it again.

2. **Assessment Report:** This report summarises your company's performance, highlighting strengths and weaknesses, and provides a transformation roadmap outlining what to prioritise next for achieving operational excellence.

3. **Band Transition:** This section details the next steps and provides guidance on how to progress to the next stage of your operational excellence journey.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Assessment Status
Completed
Company Name
Shopee Singapore
Assessor Name
Andrew Garfield
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4 Key Prioritized Dimensions
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7 Transformation Roadmap
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